

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	: Christopher P. Bergh et al.	Art Unit	: 3624
Serial No.	: 09/575,283	Examiner	: Johnna Ronee Loftis
Filed	: May 22, 2000	Conf. No.	: 1521
Title	: CUSTOMER LEAD MANAGEMENT SYSTEM		

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF NOVEMBER 18, 2008

Please amend the above-identified application as follows: